

Updating an existing network installation

Applies to:

NBS Building, NBS Engineering Services and NBS Landscape.

The following instructions will give you a step-by-step guide on how to update the network unpack and the clients

To start the network unpack, follow the steps below:

1. If you have downloaded the product, ensure that the zipped download folder is saved locally on your machine (e.g. Desktop/Downloads Folder), **unzip** the folder and navigate to the **fscommand** folder.
2. If you have a product CD place it into the PC. If autorun is enabled, you should be presented with the NBS Welcome Screen. Please close this welcome screen. Once closed, or if autorun is not enabled on your PC, in Computer, click on the drive that contains the CD and browse to the **fscommand** folder.
3. Run the **NetworkUnpack.bat** file.
4. The installation wizard will appear. Click **Next**.
5. Select a network path for the installation using the **Change** button (for example, S:\NBS).
6. Browse to the location where your current network unpack is located (Note: after you have clicked OK, this process may take several minutes, depending on how many drives you have connected on the machine and how much drive space you have on your network).
7. Once you are ready, click Install to begin the unpack.
8. The files will now be unpacked onto your network.
9. On completion, click **Finish** to exit the setup wizard.

Support

If you require technical assistance from NBS, the NBS Software Support team are available from 9 a.m. until 5 p.m. Monday to Friday (excluding UK Bank Holidays) as follows:

Telephone Support: **0345 456 9594 option 3**

Email Support: **support@theNBS.com**

Product knowledgebase: **www.theNBS.com/support**