

Updating an existing standalone installation

Applies to:

NBS Building, NBS Landscape

The following instructions will give you a step-by-step guide on how to upgrade your existing standalone installation.

1. If you have downloaded the product, ensure that the zipped download folder is saved locally on your machine (e.g. Desktop/Downloads Folder), extract* the folder and run **StandAloneInstallation.exe** from the extracted files.

*To extract the entire contents of the compressed folder, right-click the folder, click **Extract All**, and then follow the instructions.

2. If you have a product CD place it into the PC, go to **Computer**, click on the drive that contains the CD and run **StandAloneInstallation.exe**.
3. The setup screen will open. Select **Install Now**.
4. Click **Next**.
5. NBS will now be upgraded on the machine; this process may take several minutes.
6. Click **Finish** to complete the wizard.
7. On completion of the installation, you can launch the program from the desktop shortcut or from the **All Programs** menu.

Support

If you require technical assistance from NBS, the NBS Software Support team are available from 9 a.m. until 5 p.m. Monday to Friday (excluding UK Bank Holidays) as follows:

Telephone Support: **0345 456 9594 option 2**

Email Support: **support@theNBS.com**

Product knowledgebase: **www.theNBS.com/support**