

Updating an existing managed installation

Applies to:

NBS Building, NBS Landscape

The following instructions will give you a step-by-step guide on how to update a previously created managed installation.

Note: The following managed install instructions will install the software onto the clients with the libraries being stored locally on the machines. If you wish to have the data stored centrally on the network, contact the **Software Support team**. Information on how to contact the team is located at the bottom of these instructions.

Step One

Network Unpack





To start the network unpack, follow the steps below:

1. If you have downloaded the product, ensure that the zipped download folder is saved locally on your machine (e.g. Desktop/Downloads Folder), **extract*** the folder and run the **NetworkUnpack.bat** file.

*To extract the entire contents of the compressed folder, right-click the folder, click **Extract All**, and then follow the instructions.

2. The installation wizard will appear. Click **Next**.
3. Select a network path for the installation using the **Change** button (for example, S:\NBS\).
4. Browse to the location where you would like to create the network unpack. (Note: after you have clicked **OK**, this process may take several minutes, depending on how many drives you have connected on the machine and how much drive space you have on your network).
5. Once you are ready, click **Install** to begin the unpack.
6. The files will now be unpacked onto your network.
7. On completion, click **Finish** to exit the setup wizard.

Step Two

1. On the server, go to **Start > Control Panel > Administrative Tools > Group Policy Management**.
2. Right click on your previously created Group Policy Object  and select **Delete**.
3. In Group Policy Management right click on the Organisational Unit and select **Create a GPO in this domain**, and Link it here.
4. Name your required Group Policy Object and click **OK**. (Note: Give the Group Policy Object a different name to the previously deleted Group Policy Object). This will then add the newly created GPO .
5. Right click on the GPO  and select **Edit**. This will then open the Group Policy Management Editor.
6. Select **Computer Configuration** to roll the Group Policy out to machines rather than users. Expand **Policies > Software Settings** and right-click on **Software Installation**.
7. Select **New** and then **Package**.
8. Browse to the location where the unpack was created, select the NBS Product MSI file and click **Open**.
9. You will then be prompted to assign the software or look at the advanced options. Check that Assigned is selected then click **OK**.
10. The software package will be added. The Group Policy has now been created.
11. The next time that each client machine, that is part of the selected domain  or organisational unit is restarted; the Group Policy will be applied, installing the NBS software update.

Support

If you require technical assistance from NBS, the NBS Software Support team are available from 9 a.m. until 5 p.m. Monday to Friday (excluding UK Bank Holidays) as follows:

Telephone Support: **0345 456 9594 option 2**

Email Support: **support@theNBS.com**

Product knowledgebase: **www.theNBS.com/support**